



Job Description

Job Title: Farmstand Retail Crew **Employment Status:** Seasonal, FT and PT positions.
Reports to: Farmstand Manager **FLSA Status:** Non-exempt

Overview:

Everything we offer at Spring Ledge Farm is sold through our retail farm stand. Our customers shop with us for excellent customer service, high quality plants and produce, and the unique experience of the small, local farmstand. Farmstand employees represent our farm to the greater community; A friendly and welcoming attitude is essential.

Responsibilities:

- Provide excellent customer service.
- Run the point of sale system to process customer transactions
- Price, display, and stock produce and other products.
- Knowledgeably answer customer questions and concerns.
- Receive and stock product deliveries
- Ensure all displays are well maintained with relevant signage and pricing
- Be familiar with plant prices, pot sizes, and necessary SKUS to be proficient at tallying carts.
- Have a working knowledge of indoor and outdoor farmstand offerings, including plants, fertilizer, pottery, as well as our own produce and local grocery items.

Skills and Qualifications:

- Ability to lift up to 50 lbs. repeatedly throughout the day
- Ability to work outdoors and in all kinds of weather conditions

- Excellent communication skills
- Customer Service skills
- Ability to shift gears at a moment's notice
- Attention to detail
- Must enjoy hard work and be willing to get dirty
- Willing and able to learn quickly

Schedule and Season:

- Typical hours scheduled are 8-4:30 or 10-6:30 during the bulk of our season. We try to schedule a mix of the two shifts to balance out the work week for everyone
- The Farm Stand is open April through December, with the busiest time of year being May through August
- Full time and Part Time positions are available